

Dell Reconnect: How It Works

We've made it easy to help the environment—and others—in just a few easy steps:

1. Find out if Dell Reconnect will accept the item

In general, Dell Reconnect accepts any brand of computer equipment in any condition from consumers and recycles it for free. We also accept just about anything that can be attached to a computer

Dell Reconnect is offered in over 2,000 participating Goodwill locations throughout North America. In Erie, there are three Goodwill locations:

Summit Towne Center

7200 Peach St Erie, PA 16509 (814) 866-4762

Harborcreek

1980 Nagle Road Harborcreek, PA 16510 (814) 616-4260

Millcreek

2601 W 26th Street Erie, PA 16506 (814) 833-4501

2. Prepare your computer for donation

Some items may require additional preparation before you bring them in as neither Dell nor Goodwill is liable for data removal or protection. Please make sure you back up your data and wipe your hard drive before you drop off your equipment.

3. Drop off and feel good

Your donated equipment has value—sometimes as a whole system, sometimes as parts, and sometimes as raw materials such as metals, plastics and glass. The proceeds from your donation are all returned to Goodwill and help to support Goodwill's important mission of putting people to work. You'll get a receipt for tax purposes, plus you'll be helping to protect the environment and benefit your community at the same time!



Items Goodwill Accepts Through the Dell Reconnect Program

Goodwill accepts any brand of used computer equipment in any condition. We also accept just about anything that can be connected to a computer.

Monitors

If the glass is broken, place the monitor in a cardboard box lined with a large plastic garbage bag. Seal the box and clearly label it with "broken monitor" and the date.

Computers (Desktop & Laptop)

See Hard Drives, below.

Printers

Including laser and inkjet

Scanners

If the glass is broken, place the scanner in a cardboard box lined with a large plastic garbage bag. Seal the box and clearly label it with "broken scanner" and the date.

Hard Drives (External or Internal)

Dell and Goodwill Industries do not accept liability for lost or confidential data or software. You are responsible for backing up any valuable information and erasing sensitive data from the hard drive before dropping it off. (If you want to completely erase the hard drive, you can find a number of free services available online.)

Keyboards - Wired or wireless

Mice - Wired or wireless

Speakers - With or without cables

Cords & Cables - Including power cords and USB cables

Ink and Toner Cartridges - Full or empty

Software - Please include the license key.

Tablets